



FAQ Number: 1618

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Question: How do I access and acknowledge CSAT letters (for example, my facility's tiering letter)?

Answer:

To access and acknowledge a CSAT letter, the Submitter may log on to the CSAT Portal at <https://csat.dhs.gov/csat> and click on the link "View My CSAT Letters." After you read your letter, print it for your records and then please acknowledge that you have read it.

Note that you must be CVI trained to view your letter. If you are not yet CVI trained, you may complete training at https://csat.dhs.gov/cvi_training/.